

QUALITY POLICY

NOVAPHENE is committed to delighting its customers by providing the highest quality products and the best custom/contract manufacturing services possible. We will provide these services with the highest degree of professionalism, business ethics and on time delivery.

This can be achieved by cumulative effort from the top management to the lowest cadre of the workmen by the maintaining pre set standards aimed at the defect prevention rather than defect detection.

This we shall be achieving by:

- Ensuring continual improvement in the equipments, processes and operations.
- Providing growth oriented and progressive work culture for the employees.
- Ensuring complete compliance to all applicable legal & statutory requirements in letter and spirit.
- Establishing and maintaining symbiotic relations with all stakeholders (suppliers, customers, service providers and employees).
- Transparent dealings with all the stakeholders.
- Focus on good manufacturing practices

Dinesh Shah

Chairman / Managing Director

Managing Director ensures that the quality Policy is made to understand at all levels of the organization by means of displaying the Quality policy at various locations, displaying the policy in local language wherever required, setting Quality Objectives in line with the Quality Policy.